

CAMPING LE COLORADO GENERAL CONDITIONS OF SALE 2021

Conditions of reservation:

The reservation becomes effective only with the agreement of the campsite, after payment of the 30% deposit and after reception of the reservation contract duly completed and signed. The balance for the stay must be paid at the latest 30 days before the arrival date.

No discount will be given for late arrival or early departure.

If the balance of the stay has not been paid within this period, the reservation may be cancelled by the campsite without notice. In this case the deposit will not be refunded.

The reservation is made on a strictly personal basis. Under no circumstances may you sublet or assign your rights without the prior consent of the campsite.

Unaccompanied minors will not be accepted at the campsite. If they are accompanied

by at least one adult, a parental authorisation will be required. Upon arrival, each

resident will be asked to show proof of identity.

Cancellation by the customer:

In case of cancellation before 30 days of the planned date of arrival, the entire deposit will be retained by the campsite.

In case of cancellation within 29 days before the arrival date, the full amount of the stay will be retained by the campsite. A cancellation insurance is available, please refer to the conditions.

Except for cancellation insurance, no refund will be made.

Any cancellation must be made by registered letter.

Cancellation by the CAMPSITE:

In case of cancellation by the campsite Le Colorado, the amounts paid will be fully refunded.

This cancellation will not give rise, under any circumstances, to the payment of damages.

The campsite reserves the right to change the assignment of the pitch or rental, on the arrival of the customer if necessary.

Rental of a pitch:

Pitches are available from 2pm (day of arrival) and must be vacated before 12pm (day of departure). Any overstay will result in the billing of an additional day. Rental includes free access to the sanitary facilities, the reception services, the swimming pool, the playground, etc...

The total amount for the stay is due on the day before departure day at the latest.

It is forbidden to dig in the ground around the tent in case of rain.

A sum of €100 will be requested for the restoration of the ground.

Rental of lodge accommodation:

Rentals are available by the week or by the night (**2 nights minimum**), **Ascension (3 nights minimum)**

In July and August, the lodges are rented by the week from Saturday to Saturday.

Rentals are available from 4pm (day of arrival) and must be vacated before 10am (day of departure). A deposit of €300 (equipment damage deposit) will be requested upon arrival as well as a deposit of €60 to €80 (rental cleaning deposit). They will be returned to you on your departure after checking of the rental and at the latest within one month after your day of departure, in case that there are no missing inventory items. In the opposite case, the following will be removed from the deposits:

- the value of missing, broken or damaged items
- a lump sum of €60 to €80 for insufficiently cleaned facilities
- the amount for repairs in case of damage caused by the occupant

To avoid this, please report any anomaly concerning the inventory, the condition or the cleaning of your accommodation to the campsite reception within 12 hours of your arrival.

The package price includes electricity, water and gas charges.

For safety and insurance reasons, it is forbidden to exceed the accepted number of occupants in the accommodations. Each rental has space for **one vehicle**. Any additional vehicle, if the site allows it, will be allowed for an additional fee.

Sheets and towels are not included in the contract. Bed linen and towels can be rented for an additional fee. **Sheets/duvet covers are compulsory in the accommodation.**

THE ACCOMODATION IS NON-SMOKING

Safety:

The use of barbecues (wood, gas, electric) is strictly forbidden at the campsite. A collective barbecue is available for use near the snack bar.

For the safety of all, the speed limit for vehicles is **10km/h** on the campsite roads and tracks.
ANY VEHICLE NOT FOLLOWING THIS INSTRUCTION WILL NOT BE ALLOWED TO ENTER THE CAMPSITE.

Clothes lines are not allowed. We lend a clothes horse style dryer to those who want it for a deposit of €15.

Animals:

Only small dogs are accepted for a fee, excepting breeds classed as “dangerous dogs”. (One dog maximum per rental or pitch) They must be kept on a leash at all times, be taken out of the campsite for their business and not be noisy, annoying or aggressive. They are not allowed in the pool or in the bathrooms. Their vaccination booklet must be up to date and presented upon arrival. No other animal is accepted on the campsite.

Swimming pool:

The pool is open from 10am to 7pm.

Bermuda shorts, shorts and any other type of clothing are not allowed in the pool (only bathing suits are allowed).

Long hair must be tied back.

Showering before bathing is compulsory.

Diving and jumping is forbidden.

No shoes are allowed inside the pool area.

Children must be accompanied by their parents. Visitors are not allowed access to the swimming pool.

Visitors:

As soon as they arrive, they must go to reception and pay their contribution at the current rate. They must leave their vehicle in the outside parking area and will be under the responsibility of the campers welcoming them. They are not allowed to enter the pool area or the sanitary facilities, even if invited by resident campers. They must leave before 10:30 pm.

Internet access:

Internet users must not use this access for illegal downloading through sharing software.

Any provision of Internet access to the public is regulated and provides for the conservation and traceability of connections, in order to fight against illegal downloading, in agreement with HADOPI.

In the event of a request from HADOPI or the police, the contact details of customers who have illegally downloaded material will be given to them.

During your stay:

Each camper is required to respect the rules and regulations of the campsite Le Colorado under penalty of cancellation of the contract without notice or refund. Notably, it is forbidden to make noise after 10:30 p.m., to park vehicles in an unallocated space and to behave in a manner likely to cause harm to others.

It is the camper's responsibility to be insured. The campsite accepts no responsibility in case of theft, fire, damage, bad weather or incidents falling under the civil responsibility of the client.

The garbage cans are at the entrance of the campsite; it is very important to recycle selectively. A glass and paper container is located behind the pizzeria.

Do not waste water, gas, or electricity.

Air conditioning has been installed in the accommodation for comfort. It must be used discerningly, i.e. with door and windows closed.

In case of dispute, the court of Avignon is the only appropriate court.

RESERVATION OF A PITCH

Reservation contract between the Le COLORADO campsite Quartier notre dame des anges 84400 RUSTREL

(SIRET RCS Avignon 849957832)

(Written in capital letters)

Mr and/or Mrs:

Residing in:.....

.....

.....

.....

Telephone: - - - - E mail :

Persons present (name, first name, date of birth)

1/ 4/

2/ 5/

3/ 6/

Wish(es) to reserve for the period from to

Caravan/awning dimensions:

Main vehicle registration/vehicle type:

Additional vehicle on the car park:..YES.....NON.....

Animal: Breed/category:

Electricity: Fridge: Deposit: 30% of the total amount of the reservation with a minimum of €50, €.....

Cancellation insurance option to be paid upon reservation: YES.....NO.....

Date (DD/MM/YY) :(... /.../.)

SIGNATURE:

RESERVATION OF ACCOMODATION

Reservation contract between the campsite Le COLORADO Quartier notre dame des anges 84400 RUSTREL

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